

## **Danish and Swedish speaking customer service representatives, sought for online marketing business with high growth**

*Do you enjoy customer relations, teamwork and take pride in providing exceptional service?*

*Do you have experience with customer service, sales, or account management?*

Then we are able to offer you a position in a young and ambitious environment with talented and well-educated colleagues from all over the world, frequent Friday bars, and customers that love our product!

### **About us**

AWM Network is a fast growing company which believes that with hard work anything is possible. We are specialised in international online marketing for some of Europe's largest brands and online advertisers. We specialise in, among other large markets, renewable energy, B2B services, and the financial sector.

Since our aim is to steadily grow, we opened in several new countries and doubled the number of employees last year. We are proud to see this growth, and we are expecting to grow even more this year, that is why we want you to become an important part of this development.

Thanks to this growth, our employees have the opportunity to quickly build careers, experience personal development, and to take part in a marketing revolution.

### **The job**

As a customer service representative at AWM Network, you become an important part of a fast growing department. Your tasks include telephone qualification/assessment of prospective customers, identifying opportunities for growth within our systems, and cross-selling of our products across internal channels.

The position gives you ample opportunity for professional development, as you will work in close cooperation with management and the sales department, whilst being a facilitator for possible improvements in customer service.

Since all departments work closely together, there are good development opportunities in several different directions, such as: *account management, online marketing, business development, or management.*

## Your profile

### To be considered for the job, you must;

- be fluent in English and Danish/Swedish
- be confident, convincing, and comfortable on the phone
- have previous experience in any type of customer relations
- be inquisitive and adaptable
- be organised and well-structured
- be a great team player

### It is an advantage, but not a requirement, if you:

- have an interest in online marketing
- can communicate in additional languages than the abovementioned

## What can AWM Network offer you?

*Our wish is that our employees love coming to the office. We believe that great results come from a happy and satisfied employee.*

### Therefore, we can gladly offer you the following:

- a competitive salary dependent on qualifications
- 10.000 DKK dedicated yearly to work-related studies
- internal training in different directions
- good career opportunities
- fun social events and Friday bars
- a strong and social corporate culture
- two days off per year for charitable activities
- the day off on your birthday

*Are you ready for a future with us? Do not hesitate to send your application, we are eager to know more about you and your next career step!*

**Working hours:** Customer service is open weekdays and weekends between 9:00-20:00.

Exact working hours will be agreed upon with the successful candidate.

**Workplace:** Høffdingsvej 34, 2500 Valby

**Application deadline:** We are accepting applications on a continuous basis.

**Start:** August 2019

## **Apply for the job**

Please apply for the position via the following link:

<https://awmnetwork.recruitee.com/o/customer-service-representative/>

If you have any questions, you are more than welcome to contact:

*Jessika Dahlgren, Team Leader Customer Service*

*Phone: +45 38 40 61 20*